

**GOVERNMENT OF ASSAM  
PENSION & PUBLIC GRIEVANCES DEPARTMENT  
DISPUR::::GUWAHATI::6**

No. PPG(G) 25/2019/49

Dated Dispur, the 16<sup>th</sup> March 2021

**ORDER**

In pursuance to the aim of providing a platform for online submission of pension papers and tracking facilities, the Government in Pension & Public Grievances Department has launched a online portal named "Kritagyata" for the State Government pensioners w.e.f. 1<sup>st</sup> October, 2020. Accordingly, Pension & Public Grievances Department in collaboration with NIC, Assam Unit has provided training and awareness programme to the concerned stakeholders in all the districts connected with the "Kritagyata" portal viz – Treasury Officers, Inspector of Schools, Dy. Inspector of Schools, DEEO, BEEO and pensioners of provincialised schools during November/December, 2020.

In view of the above, it is hereby directed that all the concerned offices in the districts dealing with pension matters of the pensioners of provincialised schools (both teaching & non teaching staff) shall hereby submit all pension proposals through the "Kritagyata" portal and shall discontinue the practice of manual/offline submission of pension proposals with immediate effect. The concerned Deputy Commissioner will ensure the compliance of these instructions.

This is issued with the approval of Addl. Chief Secretary, Pension & Public Grievances Department.

Sd/-  
(Ms. F. Samsul, ACS)  
Joint Secretary to the Govt. of Assam,  
Pension & Public Grievances Department.

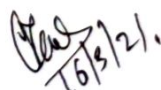
Memo No. PPG(G) 25/2019/49-A

Dated Dispur, the 16<sup>th</sup> March 2021

Copy to :-

1. The Commissioner & Secretary to the Govt. of Assam, Education Department, Dispur. He is requested to direct the Director of Secondary Education/Director of Elementary Education to distribute the order among the Inspector of Schools/Dy. Inspector of Schools/DEEO, BEEO of all districts.
2. The Director of Pension, Assam, Housefed Complex, Last Gate, Dispur, Guwahati-6.
3. P.S. to the Hon'ble Minister, P & PG for kind appraisal of the Hon'ble Minister.
4. P.S. to the Addl. Chief Secretary to the Govt. of Assam, P & PG Department for kind appraisal of the Addl. Chief Secretary.
5. The Deputy Commissioner, All Districts for information and necessary action.
6. The Treasury Officer, All Districts for information and necessary action.
7. The Director of Secondary Education/Director of Elementary Education, Kahilipara.
8. The Inspector of Schools/Dy. Inspector of Schools/DEEO, BEEO All District for information and necessary action.
9. The SIO & DDG / Sr Technical Director, NIC (Assam Unit) for information and necessary action.
10. All Administrative Departments.
11. Content Manager. He is requested to upload the order in the Departmental website.

By order etc.,

  
Joint Secretary to the Govt. of Assam,  
Pension & Public Grievances Department.